

## Association Visitor Coordinator

"I am extremely honoured to be a volunteer for the MND Association. The most rewarding thing is knowing that I have helped people to access the services, equipment and support they need." Jo-Ann, Volunteer

### What's involved?

- Support and maintain regular contact with a team of AVs
- Work in partnership with staff to build a team of AVs in your local area
- Coordinate referrals and allocate AVs to people affected by MND
- Offer and facilitate support and supervision meetings

### This role will suit me if I:

- Have good listening and communication skills
- Am able to work well with Association staff and other agencies
- Am non-judgmental and respectful of diverse lifestyles
- Am able to operate on my own initiative
- Have good organisational and planning skills
- Have good interpersonal and motivating skills
- Have experience of working with computers
- Am able to assess when extra support is needed
- Understand the need for confidentiality and the importance of data protection



### What's in it for me?

- An opportunity to use and/or develop mentoring and leadership skills
- Make a positive impact on the experience of AVs in their role

### How flexible is the role?

The time required is flexible but we would like AVCs to commit to a minimum of 2-4 hours per week.

### What sort of training/induction will I receive before starting?

You'll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training and mentoring. The training programme will also include experiential and reflective learning.

### What's the next step?

Get further information by emailing [volunteering@mndassociation.org](mailto:volunteering@mndassociation.org) or call us on 01604 611681  
We encourage and welcome applications from all backgrounds and all communities