North Thames Regional Environmental Controls Equipment Service (NTRECES)

MND Awareness Training in Environmental Controls Engineers and wider MDT

Background

Engineers –no clinical knowledge – visiting patients – challenging situations

Aim

MND training for engineers and wider MDT: admin staff, supplier managers

Description

Clinical nurse specialist
Role and link to MDT, video case studies, experience

Specialist Occupational Therapists
Typical day patient and family feedback

Some of the survey results

27 HSCP's could be involved with client

Finances can be an issue

More support needed with progression

Timing of visit important

Evaluation

Positive feedback

Further independent study

Conclusion

Engineer support needed from supplier and NTRECES Team

Recommendations/action

Regular support meetings

Discussed potentially sensitive cases prior to visit

Sympathy card when collecting equipment after RIP

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