Effective Multidisciplinary working: the barriers

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Common barriers

- No MND coordinator in place
- No single point of contact
  - Reluctance of members to take on tasks due to own workloads
- No admin support
  - No systematic way to record notes / minutes / actions
  - No central storage of notes
- Difficult to coordinate across services
- GDPR sending Pt information across services/emails

MDT engagement

- Engage management
  - External pressure
  - Support participation
- Key worker role
  - Named contact
  - Consent to be discussed at MDT
  - Signpost

- Key contacts/distribution list - address all of MDT
  - Regular review of list
  - Individual service update contact
- Shared ownership/responsibility amongst the MDT
  - Minimise single point of failure
  - Delegation of duties

Effective communication

- All members demonstrate mutual trust, respect and support
  - Not one individuals role
- Honest and open conversations about what roles can take on
  - MDT boundaries
- Check and challenge and constructive feedback
- Be part of the solution!
- Opportunity to build resilience within MDT
  - Arrange debriefs or case management meetings
- Sustaining MDT

- HCP working across different electronic systems/emails (not all NHS)
- Data privacy impact assessment/local policy
  - Identify and mitigate any risk
- **www.gov.uk/government/publications/the-caldicott-principles**
- Set up MND patient identification number system (Pt ID)
- Password protected/encryption
- Neurology secretaries contact for new patients
  - Ensure consent to be discussed at MDT
  - MDT member responsibility to update of changes or death
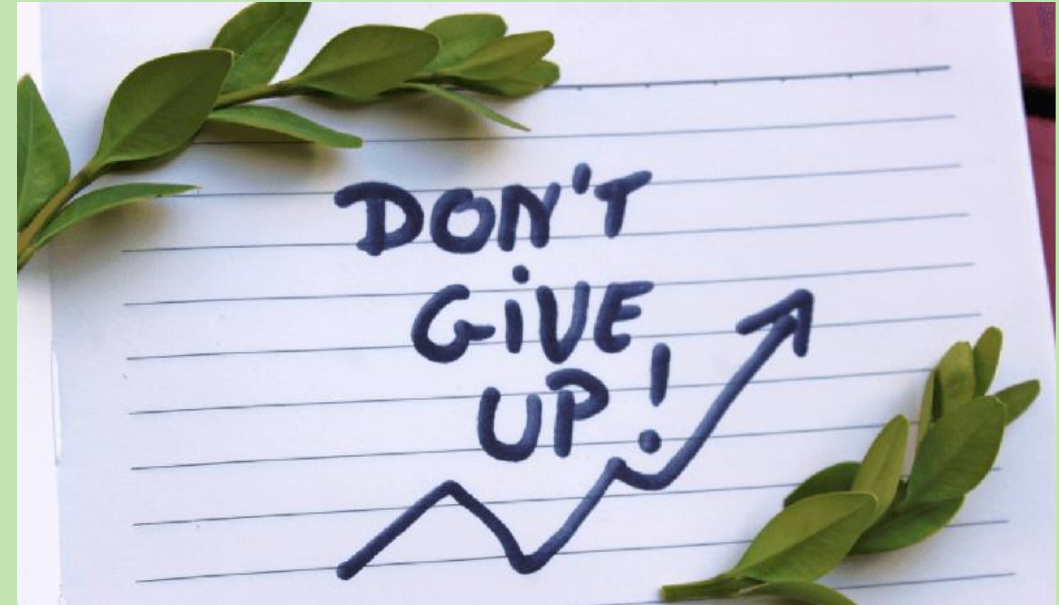
GDPR

- Creation of standard template
  - All feedback consistent
  - Non attendees important to prepare feedback in timely manner to all group
  - Agreed during meeting who will feedback if required
- Chair for meeting
  - Can rotate
  - Time management to ensure all patients discussed
  - Discuss most pressing / complex cases first
  - All MDT given opportunity for input

- Reviews/ SWOT analysis help identify gaps and promote quicker and more flexible provision of services and equipment

- They also provide evidence for service development

- Make use of any locally developed audit tools or audit departments

- Transforming MND Care Audit Tool

- Register for audit: https://www.mndassociation.org/professionals/transforming-mnd-care/

- MND review form: https://www.mndassociation.org/app/uploads/2012/04/Multidisciplinary-team-working-for-MND.pdf

What next?

- Gaps in service

- Identify needs

- Risks

- Benefits

- Business case / SBAR report

- Don't give up – things take time!