

Voice banking services – comparison charts

If you are selecting a voice banking service, we have provided two charts to help you explore the costs and features on offer:

Chart 1 – Contact details and costs pages 2-3

Chart 2 – Recording process and funding pages 4-5

We recommend discussing voice banking and communication needs with your speech and language therapist at the earliest opportunity. If you do not yet have a speech and language therapist, ask to be referred by your GP, neurologist, MND care centre or network co-ordinator, or wider health and social care team.


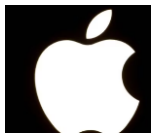

If you need more help to find an appropriate voice banking service, contact your speech and language therapist. You can also contact our MND Connect helpline or our Communication Aids Service for guidance.





Other services may be available. We do not necessarily endorse any of the following organisations and have included them to help you begin your search for further information. Organisations are shown in alphabetical order.

Freephone: **0808 802 6262**

Email: communicationaids@mndassociation.org

Chart 1 – Contact details and costs

Service name	Website and contact details	Cost	Minimum number of recordings required	Maximum number of recordings possible	Equipment required to voice bank
11Labs – ElevenLabs 	https://elevenlabs.io/ FAQs available at:	Free BUT contact communicationaids@mndaassociation.org FIRST to get a code to use when registering your account on https://elevenlabs.io/ – (either the person with MND or health and social care professional supporting them can contact us for the code)	30 secs talking or recordings (you can say anything) for the ‘Instant voice’. Preference is 1-3 minutes recordings/speech	10 mins – 2 hours of recorded speech for the ‘Pro Voice’ – this is the best quality	Website is accessible on Apple, Android and Windows. A wired headset wired mic is preferred to record but not essential. If using a recent higher-spec Apple or Android phone/tablet the inbuilt microphone could be fine. Record in a quiet environment / no echo.
Apple Personal Voice 	https://support.apple.com/en-gb/HT213878	Free	150	150	iOS 17, iPadOS 17 or macOS Sonoma or later And one of : iPhone 12 or later iPad Air 5th gen+ iPad Pro 11-inch 3rd gen+ iPad Pro 12.9-inch 5th gen+ Mac with Apple silicon
CereVoice Me 	www.cereproc.com info@cereproc.com	£499.99 (includes headset microphone). £180 if applied for via The Scott-Morgan Foundation .	620 (English) 500 (other languages)	620 (English) 500 (other languages)	Laptop (headset microphone provided as part of the payment) - professionals provide own headset microphone

		(free to professionals for demo purposes)		Further recordings can be added at additional cost	
<p>Lleisiwr</p> 	<p>https://lleisiwr.techiaith.cymru/</p> <p>techiaith@bangor.ac.uk</p>	Free	700 (2/3 Welsh, 1/3 English)	12000 (2/3 Welsh, 1/3 English)	Laptop and headset microphone
<p>ModelTalker</p> 	<p>www.modeltalker.org</p> <p>staff@modeltalker.org</p>	<p>Approx. £75 (\$100 US)</p> <p>(free to professionals for demo purposes)</p>	Recommended 400	3155 plus up to 1500 message banking (custom) sentences	Laptop and headset microphone
<p>My-own-voice</p> 	<p>https://mov.acapela-group.com</p> <p>mov-support@acapela-group.com</p>	<p>Approx. £90 (€99) annual subscription</p> <p>Approx. £895 (€999) outright purchase</p> <p>(free to professionals for demo purposes)</p>	50	50 plus up to 300 custom messages (personal recordings)	Laptop and headset microphone
<p>SpeakUnique</p>  <p>SpeakUnique</p>	<p>www.speakunique.co.uk</p> <p>info@speakunique.co.uk</p>	<p>£175 voice build</p> <p>£250 voice repair</p> <p>£300 voice design</p> <p>(free to professionals for demo purposes)</p>	150 sentences or 7 minutes of existing audio	300	Laptop and headset microphone
<p>The Voice Keeper</p>	<p>https://thevoicekeeper.com</p>	<p>Approx. £225 (\$299 US) (Windows voice)</p>	50	500 (more available if requested)	iPhone, Macbook or iPad










	info@thevoicekeeper.com	Approx. £55 (\$75 US) (iOS voice) Free with PRC-Salttillo apps and devices (free to professionals for demo purposes)			OR Laptop and headset microphone
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Chart 2 – Recording process and funding

Service name	Recording process	Voice compatible on	Languages supported	How to apply for MND Association funding
<p>11Labs – ElevenLabs</p> 	<p>Online on Apple / Android or Windows https://elevenlabs.io/</p>	<p>Predictable (Apple and Android) Grid 3* (not Grid 4 iPad) Communicator 5* Mind Express* ElevenLabs own free apps on Apple / Android and Windows (rudimentary) * Contact us for step-by-step instructions ** Online connection required initially for ElevenLabs voices, though history and phrases can be downloaded and used offline **</p>	<p>32 languages and 24 accents English, Hindi, Portuguese, Chinese (Mandarin), Ukrainian, Spanish, French, German, Japanese, Arabic, Russian, Korean, Indonesian, Italian, Dutch, Turkish, Polish, Swedish, Norwegian, Filipino, Malay, Romanian, Hungarian, Greek, Czech, Danish, Finnish, Bulgarian, Croatian, Slovak, Tamil, Vietnamese</p>	<p>Contact communicationaids@mndassociation.org FIRST to get a code to use when registering your account on https://elevenlabs.io/ – (either the person with MND or health and social care professional supporting them can contact us for the code)</p> <p>A credit or debit card is also needed to register on https://elevenlabs.io/ but is not charged as long as you register with the code we provide</p>
<p>Apple Personal Voice</p> 	<p>Online via Settings in iPhone / iPad / Mac</p>	<p>iPadOS and iOS and macOS only</p>	<p>English / Mandarin Chinese</p>	<p>None required</p>

 CereVoice Me	Online via website	Windows and Mac OS	English French Italian Polish Romanian Spanish	Voice banking support grant form available at www.mndassociation.org/communicationaids
Lleisiwr 	Online via website	Windows, Mac OS and Linux via Lleisiwr website only (including on mobile devices)	Welsh/English (one bilingual voice)	N/A
ModelTalker 	Online via website (recommended)	Windows, Mac OS and Android iOS (within Predictable and Chatable apps only)	English	Via the ModelTalker website Instructions available at www.mndassociation.org/communicationaids
My-own-voice 	Online via website Downloadable recorder (Windows and Mac OS) also available	Windows, Android, UWP iOS (within any apps that can select from Apple standard voices)	English (UK, Australian, US) Arabic Czech Danish Dutch, Dutch (BE) Finnish French, French (Canadian) German Greek Italian	Via the Acapela website Instructions available at www.mndassociation.org/communicationaids

			Norwegian Polish (contact Acapela first) Portuguese (Brazil / Portugal) Spanish, Spanish (North American) Swedish Turkish	
SpeakUnique 	Online via website	Windows iOS and Android (within SpeakUnique app only – free to download with voice)	English	Via the SpeakUnique website on the payment page at the end of recording
The Voice Keeper 	Online via website Via iOS app or on MacBook without the need for a headset microphone	Windows iOS (within Dialogue AAC, LAMP, TouchChat and The Voice Keeper apps only)	English Hebrew Spanish	Voice banking support grant form available at www.mndassociation.org/communicationaids

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